



PARTY INFORMATION PACK

SUMMITUPCLIMBING.COM TEL: 0161 820 8750 EMAIL: INFO@SUMMITUPCLIMBING.COM

Thank you for booking your party at Clip 'n Climb Oldham. Please read through this party information pack which will provide you with everything you need to know before your party day.

WHAT'S INCLUDED

STANDARD PARTY

- Safety briefing for all participants (and parents who are entering the arena)
- One hour climbing
- Dedicated party room
- Food and unlimited juice for guests
- Tableware for the party
- Party invite template
- Free slushy for birthday climber
- Free drop slide for birthday climber

ULTIMATE VIP PARTY

Same as a standard party but with these extras!

- A party host who can do party games if requested
- Private briefing session
- Extra 15mins in the party room
- Slushy for every climber
- Clip 'n Climb water bottle for every climber
- Drop slide or Leap of Faith for every climber*
- Party bag for the birthday climber
- Room decorations

*Participants must be 120cm or above. Leap of Faith limited to 10 participants

WHAT'S NOT INCLUDED

STANDARD PARTY

- We do not supply a party host for our standard parties although a member of staff will be available to help answer questions and help if required.
- Room decorations
- Party Games

ALL PARTIES

- Birthday Cake - you are welcome to provide your own, please bear in mind any allergies that members of your party group have when providing cakes.
- Extra support in the Clip 'n Climb arena - Our staff will be on hand to ensure all participants are safe during the Clip 'n Climb session. All participants will be expected to attach and detach themselves from the safety system. This is demonstrated in the safety briefing, however, some younger groups may benefit from extra help from additional adults. We would recommend that you and/or some of the other parents attend the safety briefing and assist in the arena if required.

FOOD AND DRINK

The Cafe team needs to make sure the food is top quality and tasty! Should you wish to make any changes to your food option or the number of attendees, then please let us know at least one week before your party.

TWISTER PARTY PACKAGE

A selection of sandwiches (choose from 3 fillings for your platter). Fillings are Ham, Cheese, Jam, or Nutella. Served with crisps.

Includes unlimited squash and a scoop of Walling's vanilla ice cream after your meal.

ASTROBALL PARTY PACKAGE

12 ½ inch Margherita pizza. 2 slices per child, served with crisps.

Includes unlimited squash and a scoop of Walling's vanilla ice cream after your meal.

ULTIMATE VIP PARTY PACKAGE

A choice of food options - sandwiches, pizza (as above), or a mix of both, served with crisps.

Includes a slushy drink for every guest, unlimited squash, and a scoop of Walling's vanilla ice cream after your meal.

ALLERGIES & MEDICAL INFORMATION

If any of your party has any dietary requirements, we will always be happy to help and accommodate if possible providing we have at least 1 week's notice to ensure we can cater for every member. *Please note that we cannot guarantee any of our food is 'free from' as there may be food traces present in our preparation area. Please ensure we have information relating to ANY food intolerances or allergies. Unfortunately, due to concerns regarding allergens and in keeping with Natasha's Law, home-prepared food, with the exception of birthday cakes, cannot be brought into Summit Up for consumption. If you are bringing a birthday cake you are responsible to ensure it is suitable and details are provided for any participants with allergies or other dietary requirements. If any of your party has any medical conditions which we will need to be aware of please let us know.

TIME TO CLIMB!

PARTY PARENT / GUARDIANS Please arrive 15 mins before the session to ensure you are here to greet your guests.

YOUR GUESTS Please ask your guests to arrive 10 mins before the session so everyone is booked in and ready for their briefing and harnessing session on time.

SESSION START We always try to start the sessions on time so please ensure everyone arrives in plenty of time. Late arrivals may have to join the next briefing session and will miss 30 mins of the climbing time.

ADDITIONAL ADULTS For younger party guests we suggest adults stay with children in the arena to provide additional supervision. For those with older children, our cafe is located on our mezzanine, which has a great view of the arena and a soft play for under 8's.

PARTY ROOM Once the climbing session has finished the group will be shown to their dedicated party room to enjoy your food.

WHAT TO WEAR Please wear comfortable clothes. Long hair should be tied back. Jewellery is not permitted and we do not allow anyone with open toes, heels or loose-fitting shoes to climb.

GETTING HERE

Summit Up Climbing is situated on Egerton Street, next door to MAHDLO. The centre is easily accessible by car, bus and tram. We have a bicycle parking rack for those wishing to cycle. The Postcode of Summit Up is OL13SE.

ARRIVING BY CAR

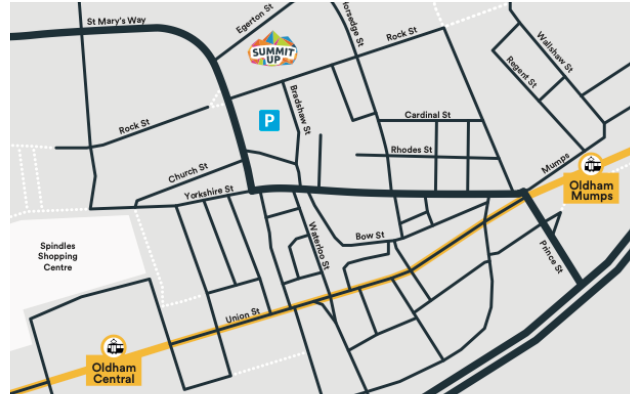
Oldham is easily accessible from M62 (Junction 20) and M60 (Junction 22). Egerton St. is situated off Yorkshire Street. There is parking adjacent on 'Bradshaw Street' car park. Oldham Council car parking charges apply.

ARRIVING BY TRAM

The nearest tram station is Oldham Central on Union street and a 10 mins walk.

ARRIVING BY BUS

Oldham bus station is on Cheapside behind the Spindles Shopping Centre. This is a 5 min walk to Summit Up.



PARTY EXTRAS

We have a range of 'Extras' you can purchase to make your party EXTRA special. We recommend adding these to your party booking before the party just ring the centre to do so. Alternatively, you can pay for them on the day subject to availability.

Party Bags

Add one of our fantastic party bags to your booking. Our bags include a Clip 'n Climb water bottle, a wristband, pen, sticker and a balloon! An upgrade to a full party bag is also available for Ultimate VIP party goers who are already getting the water bottle, remember the birthday climber already gets a full party bag for these parties. **£4.50 each. £2 each for the VIP party upgrade.**

Slushy Drink

Prepay for a delicious slushy drink for your guests at a reduced price. Remember the birthday climber gets a slushy drink include, as do all Ultimate VIP party guests. **£2.20 each pre booked £2.50 on the day.**

Drop Slide and Leap of Faith Challenge

Treat your guests with one or both of our testing extras the Leap of Faith - Climb up the ladder to platform and take the Leap of Faith - punch the bag! Or The Vertical Drop Slide - Go as high as you dare and freefall down the vertical slide. *Please note to take these challenges your guests must be more than 120cm tall. Every Leap of Faith you add to your booking constitutes one go per person. No refunds are provided if you don't make the leap. **£2 each activity pre booked £2.50 on the day.**

Soft Play Entry

Soft play entry for party members before/after the party or for children not climbing on the party. **£3.50 pre-booked £4 on the day**

Hot Drinks for Parents

Treat the grownups as well as the kiddies with a pre-paid hot drink token for your invitees’ parents/guardians. This is redeemable at the café. **£2.20 pre booked. Individual drink prices on the day**

Extra food for no climbing guests

If you have guests in the soft play or just not climbing you can pay for a extra food package for them in the party room. This includes the main meal drinks and ice cream, the Ultimate VIP pack also includes a slushy and a Clip 'n Climb water bottle for your guest as well. Please note the extra food pack must be the same food package as the main party. Pre booked only. **Twister -£5.00, Astroball - £6.00, Ultimate VIP - £10**



CHECKLIST - THINGS TO DO BEFORE YOUR PARTY!

- ☐ Payment is required 5 days before your party date
- ☐ Inform us of any allergy or medical information
- ☐ Choose sandwich options (Twister party package)
- ☐ Choose food options (Ultimate VIP party package)
- ☐ Ensure all waivers are signed by party guests
- ☐ Inform us of any changes to the number of guests

MANAGE YOUR BOOKING

Click on the 'View Booking' link in your confirmation email to make payments, choose your food options, inform us of allergy and medical information, and add notes to your booking.

PARTY TERMS AND CONDITIONS

Payment:

- Your party booking will only be confirmed once we receive the relevant non-refundable deposit required at the time of booking.
- Full payment for the party is required at least 5 days before the party date.

Numbers:

- The number of participants on the party can be increased or decreased at any time prior to the party, subject to availability of spaces in the Clip n Climb arena/party rooms.
- Any reduction of numbers less than 5 days before the party will be charged for.
- Any increase in numbers less than 5 days before the party will need full payment on booking.

Waivers:

- All participants must have a Clip n Climb waiver completed by their parents prior to the party. These can be completed online (recommended) or in person at the centre. A link to the online form will be sent with your party confirmation. Participants without a completed waiver will not be allowed to join in the Clip n Climb session.
- Summit Up reserves the right to ask participants to be removed from the Clip n Climb session should they not be following the safety rules as outlined in the waiver.

Adult Supervision:

- It is the responsibility of the host parents to look after all participants as they arrive and after the party before they are collected by their parents.
- Except for the Ultimate VIP parties the party parents have full responsibility for the participants in the party room after the Clip n Climb session has finished whilst the food is being served/eaten. A Parent must still be present in the party room for the Ultimate VIP parties for when the party host must leave the room to collect the food.
- Summit Up will take responsibility for the supervision of the participants during the Clip n Climb session, but an adult from the party group must remain on site during this session to take responsibility for any participants who do not wish to climb.

Food & Allergy Requirements:

- Any changes in food requirements including sandwich selection for Twister parties and choice of food for Ultimate VIP parties must be advised to us at least 5 days prior to the date of the party.
- We will endeavour to accommodate changes to food requirements, less than 5 days before the party, but cannot guarantee we will be able to do so.
- If any of your party has allergies or other dietary requirements we will try and accommodate these if possible, providing we have at least 7 days' notice. Please note that we cannot guarantee any of our food is free from all allergens as there may be traces present in our food preparation area. Please ensure we have any information relating to food allergies or intolerances prior to the event. We can provide information on the ingredients used in our food on request.
- Apart from Birthday cake, only food purchased on the premises is allowed at parties.
- You are welcome to bring your own Birthday cake to the parties. However, you are responsible to ensure it is suitable and details provided for any participants with allergies or other dietary requirements.

Non-Participants:

- Parents and other family members are welcome to the centre to watch the party either from the café area or within the Clip 'n Climb arena providing they attend the safety briefing at the start of the session.
- N.B. on busy sessions the number of non-participating observers within the arena may be limited to one per participant to prevent overcrowding.
- Extra food can be provided for non-participants, but this should be booked with the centre in advance.

Cancellation

- Should the party be cancelled more than five days prior to the party then any payment made less the deposit will be refunded.
- Cancellations less than 5 days prior to the party will be charged at the full rate and no refunds given.
- Should you wish to change the date of your party this can be done free of charge, subject to availability, up to 5 days prior to the party. If less than 5 days prior to the party, then this will incur a charge equivalent to the deposit paid for the party.